



Jharkhand Agency for Promotion of Information Technology
(An Autonomous body under Department of Information Technology, Govt. of Jharkhand)
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Letter No- 2172

Ranchi, Dated 28/08/14

Sl. No.	Name of the vendor	Bidding Document Reference(Number/Pag e)	Content of requiring clarification	Points of Clarifications required	Clarifications
1		Page 10, Clause No. 6	The bidder must have executed at least 1 project as a system integrator in past three financial years (2011-12, 2012-13, and 2013-2014).	Please clarify the type of SI project or any SI project will be considered.	Any SI project, where integration of various activities including training, manpower provisioning, helpdesk etc. are involved, shall be considered
2		Page 10, Clause No. 3	The bidder must be an ISO9001:2008 company.	It should be ISO 9001:2008 certification in the domain of the system integration or services.	No change
3	M/s HCL Services Ltd.	Page No. 28, Clause no. 5.5 (iii)	Three candidates of key manpower of Project Manager and Senior hardware cum Network support Specialist having background and experience in the qualification mentioned in Scope of work should be proposed in the technical bid and the tender committee shall evaluate the CV's and approve the resources to	Please provide clarification about three candidates in this point.	It is clarified that we require CVs of key manpower of Project Manager and Senior hardware cum Network support Specialist having background and experience in the qualification mentioned in Scope of work should be proposed in the technical bid and the tender committee shall evaluate the CV's and approve the resources to be deployed by the SI.

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4		Page 26, Clause IX	be deployed by the SI. B.E./B.Tech. In Electronics & Telecommunication / Computers / IT / Systems / BCA / ICHNP (IIHT) / ACHNP (IIHT) / ComptIA A+ MCSE or equivalent.	Request you to consider Diploma engineers also in the List.	Revised clause: B.E./B.Tech. In Electronics & Telecommunication / Computers / IT / Systems / BCA / ICHNP (IIHT) / ACHNP (IIHT) / ComptIA A+ MCSE / Diploma or equivalent.
5		New Clause	Maximum Penalty Level	Request you to provide the maximum penalty cap.	Agreed, Maximum penalty cap is defined as 20% of the total QGR payable
6		New Clause	Limitation of Liability	The clause is generally for major incidents like in the event of loss / accidents / severe damage etc.	No change.
7		Page 15, Clause No. 2,3,4,10	Mismatch in Annexure (Copy and Pate Issue)		Clarified as under 1. Supporting documents in respect of eligibility criteria. 2. Bidders Information as per Annexure I 3. Bid Proposal Sheet Annexure II 4. Acceptance of Compliance Statement- Annexure XI. 5. Document indicating the support architecture and matrix 6. ISO Certification, other relevant certifications, if any. 7. Audited balance sheet and profit & loss account statement for 2011-12, 2012-13 & 2013-14. 8. Earnest Money in the form of Demand Draft/Bank Guarantee. Please mention the tender name with year and company name at the back of DD/Pay order. 9. Service Support set up details 10. Letter of Authorization for granting the person the right to sign the bid and binding the bidder as the constituted attorney of the company. Annexure III

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				11. Signed copy of the RFP document (each page signed with seal).
8		Page 16, Clause No. 6	Annexure "A" mention	It is clarified that the clause refers to Pre-evaluation Eligibility Criteria mentioned in Clause 4, Page 10 of the RFP
9	M/s IT Solutions	Page 10, Sl.No. 1	The bidder must be a reputed and experienced entity registered under the Indian Companies Act., 1956, have a registered office in India for the last 5 years.	Whether IT firm under existence for more than five years in the capacity of proprietary firms having valid business entity by virtue of possessing municipal trade license, Jharkhand, VAT registration, Service Tax registration, PF/ESI registration, ISO certified for IT infrastructure creation can participate and qualified in the bid in absence of incorporation under companies act


 Deputy Director

Department of IT, Govt. of Jharkhand